


1. Tap the **Menu** button, that looks like: 
2. Tap **Mezzo**.
3. Tap **Reset**.
4. You now have 7 options:
 1. Default General Options - This will remove all Mezzo settings from the app and Mezzo. This does not affect devices, users etc.
 2. Default Users & Keys - Which will remove all the users connected from the app and Mezzo.
 3. Default Wireless Devices - This will remove all Ness 2 way wireless devices from the app and Mezzo.
 4. Default Z-Wave Devices - This will remove all Z-Wave devices from the app and Mezzo.
 5. Default Scenes - This will remove all scenes from the app and Mezzo.
 6. Default Energy - This will remove all energy entries from the app and Mezzo.
 7. **Reset All & Sign Out** - This will reset Mezzo to its factory default settings, removing all users, scenes, energy entries, devices and general options from the app and Mezzo. ***This option defaults the Mezzo completely to factory default.***

Please Note:

The Hub will take 5-10 minutes to fully factory reset.