

If the TXID of a radio device is lost, You can learn it into the Mezzo manually and use the app to see the TXID using the following method.

### **Place the Mezzo in to Learn mode**

1. Hold the Reset button on the Mezzo for ~7 Seconds until the Mezzo says “Ready to learn a new device”:



2. Learn in the Radio device:

2.1 Radio keys send a learn message when the Arm and Disarm keys are pressed together

2.2 PIR's, Radio Reeds & Smoke detectors send a learn message when they have their batteries inserted.

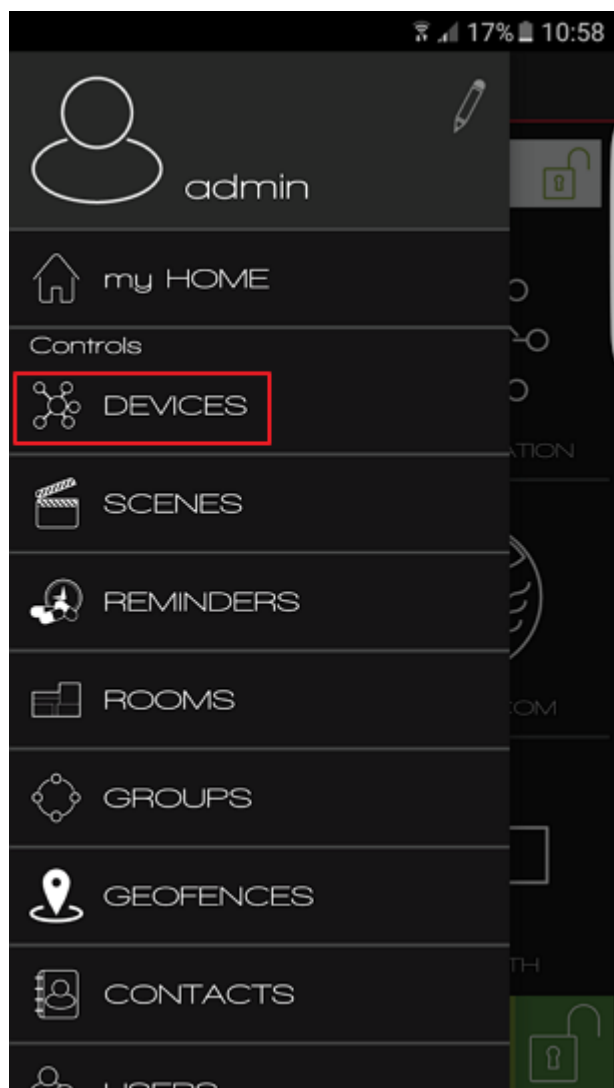
Note. You can learn multiple devices in sequence as the Mezzo remains in learn mode after learning devices.

### **Turn off Learn Mode**

3. Press the reset button on the Mezzo once.

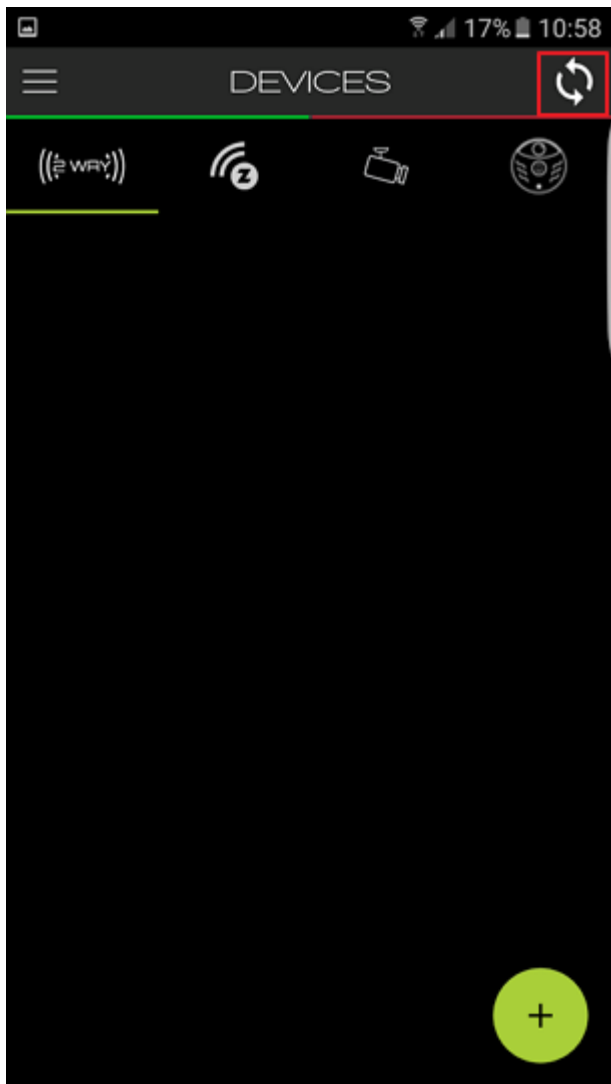
### **Synchronise App**

4. From the App Menu, go to the devices page:



5. Synchronise Devices:

## Lost TXID on a Ness Two Way Radio Device



6. Press on the new device to learn its TXID:

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